

15, January 2021

Notice to All of Our Guests

Changes in Service Contents to Prevent the Spread of Novel Coronavirus Infections  
[ As of 15, January 2021 ]

Thank you very much for your continued support.

With the recent spread of the novel coronavirus (COVID-19) and the government's announcement of the state of emergency pursuant to the Act on Special Measures against the Spread of the Novel Coronavirus (Act on Special Measures against a New Influenza, etc.), Prince Hotels has decided to suspend operations and change the hours of some of facilities in Karuizawa Prince Hotel during the following period to prevent the further spread of infection.

We apologize for the inconvenience. We will continue to monitor the situation closely while making every effort to ensure that our guests can stay in our facilities with peace of mind. We hope you will choose to stay with us again in the future. Thank you for your understanding.

Karuizawa Prince Hotel  
Manager

	Facility name	Duration	Details
Hotel	The Prince Karuizawa	Until Sunday 7th February, 2021	Suspension of operations
Restaurant	Restaurant PORTO	From Monday 18th January to Sunday 7th February, 2021	
	Japanese Restaurant Karamatsu		
	ALL DAY DINING LOUNGE/BAR Primrose		
	Chinese Restaurant Tohri		
Facility	Karuizawa Prince Bowling Alley	Until Sunday 7th February, 2021	Changes of business hours
	Karuizawa Sengataki Hot Spring		Weekdays 2:00P.M. ~9:30P.M. Holiday 11:30A.M. ~10:00P.M.

\* Details are viable to change depending on the situation.

Thank you in advance for your understanding.