

December 1, 2025

Dear Members and Guests,

**Notice of Year-End and New Year Holiday Closure**

We would like to inform you of the holiday closure period for the following service desks during the year-end and New Year period:

Holiday Closure Dates:

December 30, 2025 (Tue) – January 4, 2026 (Sun)

Details:

- Seibu Prince Global Rewards Diamond Member Concierge Desk
  - Seibu Prince Global Rewards Platinum Member Concierge Desk
  - Seibu Prince Global Rewards Gold Member Concierge Desk
- Operating Hours: 9:00 A.M. – 6:00 P.M. Japan time  
(Excluding year-end and New Year holidays)

We apologize for any inconvenience this may cause and appreciate your understanding.

Sincerely,

SEIBU PRINCE HOTELS WORLDWIDE INC